Rio de Janeiro, 26-27 September, 2024

Venue: Centro De Convençoes FIRJAN (Copacabana Hall), Av. Graca Aranha, 1 - Centro, Rio de Janeiro - RJ, 20030-001, Brazil



























First day, September 26 th 2024	Individual arrival of delegates
Second day, September 27 th 2023	
08:30 - 09:00	Registration
09:00 - 10:45	Opening Ceremony & Plenary Session One

WELCOME ADDRESS

Fluminense Federal University (UFF), Brazil
David Nunes Resende, ESD Organizing Committee, GOVCOPP, University of Aveiro, Portugal
Stella Regina Reis da Costa, ESD Organizing Committee, GOVCOPP, University of Aveiro, Portugal

Moderator Stella Regina Reis da Costa, GOVCOPP, University of Aveiro, Portugal DYNAMIC MODELLING FOR DECISION SUPPORT IN CHANGE MANAGEMENT BY ARTIFICIAL INTELLIGENCE Marcelo dos Santos Povoas, Jessica Freire Moreira, Gilson Brito Alves Lima, Nissia Carvalho Rosa Bergiante

A PROPOSED METHODOLOGY FOR KNOWLEDGE MANAGEMENT IN TECHNOLOGY-BASED STARTUP Marco Antonio Damiao de Mello, Stella Regina Reis da Costa, David Nunes Resende

SUSTAINABILITY PERFORMANCE ASSESSMENT OF ACCOMMODATION FACILITIES IN ARMAÇÃO DOS BÚZIOS, RJ (BRAZIL): A CASE STUDY IN LIGHT OF THE ESG CRITERIA LISTED IN ABNT PR 2030:2022

Jaqueline Kropf Esteves de Matos, Marcelo Miguel da Cruz, Sergio Ricardo da Silveira Barros, Luis Alberto Duncan Rangel, Gilson Brito Alves Lima

CRISIS COMMUNICATION IN ADVERTISING AGENCIES: STRATEGIES AND PRINCIPLES OF ITS EFFECTIVE MANAGEMENT ON SOCIAL MEDIA Veronika Stevcat Szaboova

LITERATURE REVIEW: SUSTAINABLE HUMAN RESOURCE MANAGEMENT
Andrea de Sousa Figueira, Stella Regina Reis da Costa, Izabela Simon Rampasso, David Nunes Resende

EXAMINING THE DETERMINANTS OF HIGH-TECHNOLOGY EXPORTS IN EUROPEAN UNION MEMBER STATES Mehmet Suayb Yildirim, Ismail Onur Baycan

Moderator

David Nunes Resende, GOVCOPP, University of Aveiro, Portugal

APPLICATIONS OF MACHINE LEARNING AND ARTIFICIAL INTELLIGENCE IN THE OIL AND GAS INDUSTRY: A STUDY OF KEYWORDS AND RESEARCH RESULTS

Marcelo dos Santos Povoas, Severino Virgínio Martins Neto, Jessica Freire Moreira, Gilson Brito Alves Lima HIERARCHIZATION MODEL APPLIED IN OIL AND GAS COMPANIES USING THE TRIPLE BOTTOM LINE Juliana Damaris Candido, Ruben Huamanchumo Gutierrez, Gilson Brito Alves Lima ANALYSIS OF OCCUPATIONAL HEALTH AND SAFETY TRENDS IN BRAZILIAN ECONOMIC SECTORS Dayanni de Brito da Silva, Renan Silva Santos, Maria de Lurdes Costa Domingos SOCIAL CAPITAL AND INCENTIVES IN THE PROVISION OF PRODUCT QUALITY BY COOPERATIVES Wendong Deng, George Hendrikse HEALTH-LED GROWTH HYPOTHESIS AND HEALTH FINANCING SYSTEMS: AN ECONOMETRIC SYNTHESIS FOR OECD COUNTRIES Emre Atilgan, Hasan Murat Ertugrul, İsmail Onur Baycan, Hakan Ulucan HUMAN FACTORS AND NEW VIEWS OF SAFETY APPLIED TO MANAGEMENT SYSTEMS: A SYSTEMATIC LITERATURE REVIEW Jose Leonidas Bier Brasileiro, Julio Cesar de Faria Alvim Wasserman, Gilson Brito Alves Lima Closing Remarks / Discussion / Expected time for Closing Ceremony 13:00